



## Using Zoom for the Ask an Expert Winter Series

Thanks for purchasing a ticket to the Ask an Expert Winter Series! Here are some tips and tricks to using Zoom.

- If you haven't used Zoom before, be sure to download it onto your computer (it's available at [zoom.us/download](https://zoom.us/download) - you'll need the first option, 'Zoom Client for Meetings') or download the Zoom app to your mobile device. (Clicking on the link for the session will also prompt you to install the needed software. Though if you're installing software day-of, we encourage giving yourself plenty of time before the start time of the session!)
- Click the Zoom link that was sent to you in your original confirmation email. We also sent this link in the session reminder email. After clicking the link, you will likely receive a message that you're in the waiting room and the host will let you in soon. Be patient here. The host will let you in as soon as they can, but it likely won't be instantaneous.
- Once you're in the session, there are a few Zoom features that may be particularly helpful.
  - You'll have the ability to type in questions or comments using the 'Chat' feature.
  - On the top right of the computer screen (or by swiping right on a mobile device), you can switch from Speaker View (featuring the speaker) to Gallery View (which shows the videos of all session participants).
- If you don't have a device with a camera or would prefer to not use your camera, you are still able to use Zoom. Instead of showing your video, you will appear to others as a black screen with your name.